



THE EXPERTISE OF A LEADER  
FOR YOUR PROJECTS



## CUSTOMIZED PRODUCTS AND SERVICES

The perfect partners for your projects of centralized or decentralized card issuance, we thoroughly examine all your requests, even the most atypical.

Our experts can satisfy even the most arduous requirements and offer you personalized solutions, developing products and services specifically for you:

- Hardware and software specifications for card issuing systems
- Definition of the roles and responsibilities of the various players in the service chain



## THE EXPERTISE OF AN INDUSTRY LEADER FOR ALL YOUR CARD ISSUING PROJECTS

### THE SUPPORT OF A DEDICATED PROJECT MANAGER

Evolis is there to advise and support you during the course of your project, from the initial planning stage through the operation and maintenance of the equipment.

Your dedicated project manager will:

- Manage and monitor your project at every stage
- Coordinate the resources needed to properly implement the project
- Schedule and meet deadlines
- Control costs
- Manage risks
- Provide key personnel with communication updates

### WORLDWIDE SUPPORT COMBINED WITH LOCAL NETWORKS

Our support packages are based on our vast distribution network – with over 400 official distributors in 125 countries, the Evolis group is an expert in international, multi-site and/or multi-language projects.

To guarantee their responsiveness and top-quality work, our technical partners are provided with a certified program of continuous training and the support of our centers of expertise spread around the world.

We thus guarantee that the Evolis systems function optimally within your overall solution.

## RECOGNIZED EXPERTISE

Providing solutions for the plastic card customization industry since 2000 and entered the stock exchange in 2006 (ALTVO), the Evolis group is nowadays the world leader in its field.

Evolis develops, manufactures, and sells a complete range of card and badge printing solutions, all with graphic, magnetic, and electric (contact or contactless smart card, RFID technology) customization features which can also incorporate advanced security elements (personalized holograms, lamination, laser engraving...).

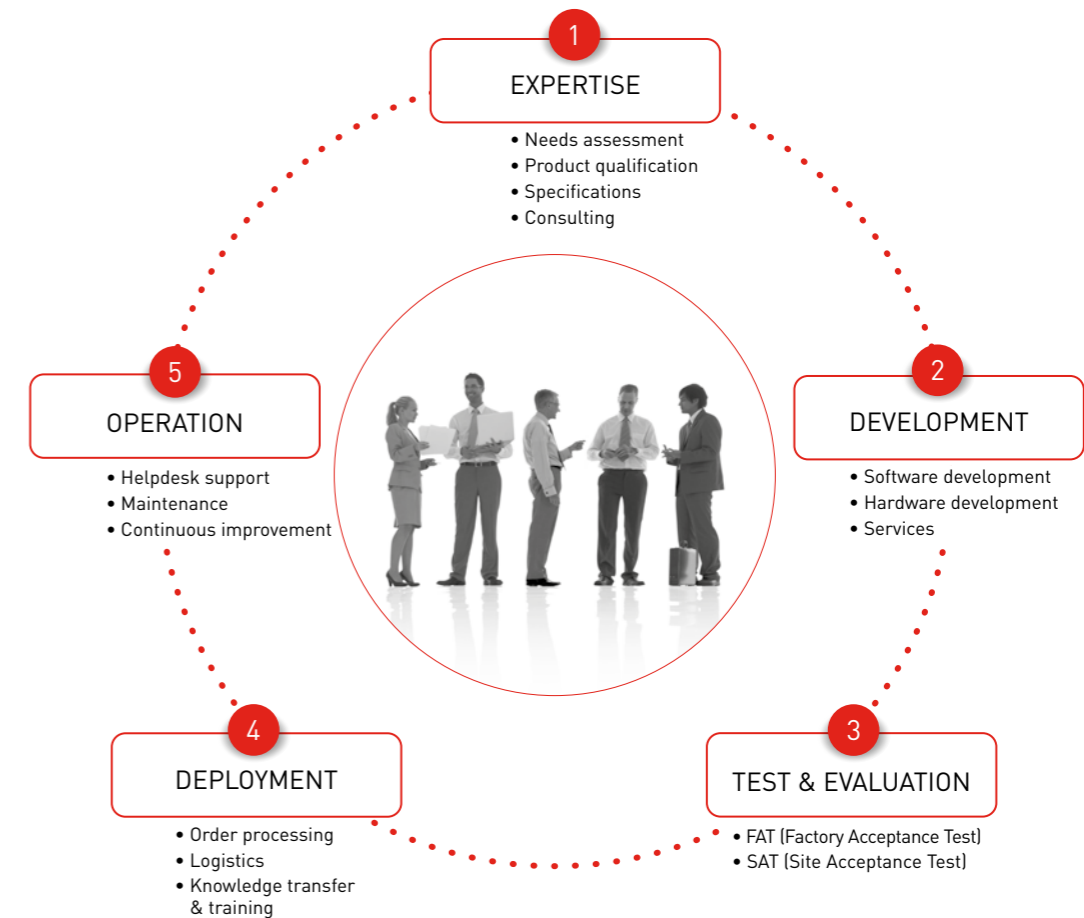
Based in Angers (France) with subsidiaries in Miami (United States), Singapore, Mumbai (India), and Shanghai (China), the Evolis group has 5 centers of expertise.

Evolis' know-how is widely recognized by the system integrators, key accounts and end users for projects relating to: identification, security, transport, government, bank, loyalty...

EVOLIS IS ISO 9001 CERTIFIED



## EVOLIS SUPPORTS YOU AT EVERY STAGE OF YOUR PROJECT



### 1 EXPERTISE

#### Evaluating needs, system suitability solution

Each aspect of your specifications is taken into account by the project team so as to provide you with an appropriate response as quickly as possible.

The team analyzes the feasibility of the request, finds suitable technical solutions, and, together with you, defines the range of services that you wish to put in place to guarantee your solution function as they should: advice, logistics, installation, support, maintenance.

### 2 DEVELOPMENT

#### Perfecting the global solution and prototyping

Our R&D team carries out the design and specification work on the card issuing system:

- Development and testing of prototypes, integration of third-party hardware in the printer, integration of printing modules in third-party peripheral devices.
- Customization of software, development of firmware and specific drivers adapted to different environments.
- Support with integration into the global system (Software Development Kit – SDK support).

### 3 TEST & EVALUATION

#### On-site or factory acceptance

The system that meets the defined specifications is tested in the factory or on site, under the conditions planned for use.

### 4 DEPLOYMENT

#### Logistics, installation, training

Our local distributors and service providers carry out all the logistical aspects, from procurement through installation of the card issuing systems.

We provide training especially for the integration and maintenance teams and end users, either directly or through our partners.

### 5 OPERATION

#### Post-sales service from a skilled team

Our local partners guarantee responsiveness and top-quality work, so you know you can always count on certified partners who speak your language.

As part of our ongoing drive to improve our service, our teams can permanently support you with inspecting and optimizing your installations, and monitor your changing needs.

# THE EVOLIS GROUP, THE WORLD LEADER



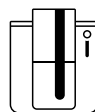
## MUCH MORE THAN CARD PRINTERS



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Card printers



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Services

[www.evolis.com](http://www.evolis.com)

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